

**APPROVED MINUTES OF THE AUGUST 14, 2018  
O'HARE NOISE COMPATIBILITY COMMISSION  
TECHNICAL COMMITTEE MEETING**

The O'Hare Noise Compatibility Commission (ONCC) Technical Committee met  
on Tuesday, August 14, 2018 at Mount Prospect Village Hall, 50 S. Emerson,  
Mount Prospect, IL.

ONCC Technical Committee Chair Catherine Dunlap called the meeting to order at 9:04 a.m. ONCC staff recorded the meeting minutes.

The following committee members were **PRESENT**:

Mr. Evan Summers, Designee, Village of Bensenville  
Mr. Peter Bialek, Designee, Chicago 39<sup>th</sup> Ward  
Ms. Pauline Sedlarz, Member, Chicago, 40<sup>th</sup> Ward  
Committee Chair Catherine Dunlap, Member, Chicago, 41<sup>st</sup> Ward  
Trustee Jon Kunkel, Designee, Village of Hanover Park  
Mr. Brian Gaseor, Designee, Village of Norridge  
Mr. Elias Koutas, Alternate, Village of Palatine  
Mr. Al Rapp, Alternate, City of Park Ridge  
Committee Vice Chair Dennis Ryan, Designee, River Grove  
Ms. Lori Ciezak, Alternate, City of Rolling Meadows  
Ms. Karyn Robles, Designee, Village of Schaumburg  
Mr. Brian Gilligan, Alternate, School District 59  
Alderman Art Woods, Alternate, City of Wood Dale

The following committee members were **ABSENT**:

Arlington Heights, Chicago Ward 45. Des Plaines, Harwood Heights, Itasca, and Mount Prospect.

The following ONCC and Chicago Department of Aviation (CDA) staff members were present:

Aaron Frame and Vildana Celik – Chicago Department of Aviation; Jeanette Camacho – ONCC; Jeffrey Jackson and Ryan Anderson – Landrum & Brown; Fran Guziel and Maura El Metennani – ONCC Consultants.

The following guests were present:

Ms. Amy Hanson, FAA; Ericka Reardon and Mary Ann Levar, U.S. Rep. Michael Quigley; Ted Mason, U.S. Rep. Raja Krishnamoorthi; and Ann Limjoco, U.S. Rep. Jan Schakowsky.

**APPROVAL OF MEETING MINUTES – May 22, 2018**

Mr. Ryan moved and Trustee Kunkel seconded a motion to approve the May 22, 2018 ONCC Technical Committee meeting minutes. The motion was approved by a unanimous voice vote.

**Interim Fly Quiet Program (IFQ) Status Update**

Ms. Hanson reported that the Federal Aviation Administration (FAA) continues to run

modeling with and without the IFQ rotation. The draft report is expected to be published before the end of the year, and they are currently looking at dates and location for public workshops. More information on the workshops should be available at the September meeting.

Committee Chair Dunlap asked how many workshops would be held.

Ms. Hanson replied 4 workshops and the locations/times will be published.

Mr. Rapp asked if Fly Quiet is back to its original configuration.

Ms. Hanson replied that regular Fly Quiet Program continues.

Mr. Rapp asked if the Fly Quiet Program was mandatory.

Ms. Hanson replied no.

Mr. Rapp said aircraft are turning and banking below 3,000 feet on east flow during the nighttime hours.

Ms. Hanson said recent storms have pushed back Fly Quiet hours.

### **North Airfield Construction**

Mr. Anderson presented construction updates on the north airfield effective July 19, 2018 and September 13, 2018. The bulk of the changes involved the renaming of taxiways, extensions of taxiways and new pavement construction on the northwest side of the airfield. He said that part of Runway 15/33 has been demolished.

### **Portable/Permanent Noise Monitors**

Ms. Celik reported the new permanent noise monitor in Bensenville (Site 31) has been completed. The monitor was commissioned August 1. Staff is in the process of briefing the commission regarding the city locations, and meetings are expected soon with the Alderman of those wards to begin site selection.

Portable noise monitors – since the last meeting there have been four new residential deployments and there are two pending requests.

Municipal deployments – the most recent deployment was to Bloomingdale for 3 months.

Long term portable monitors – report for Ward 39 was included in packet. The average DNL on that monitor for the month of June was 59.0.

### **2<sup>nd</sup> Quarter 2018 Fly Quiet Report**

Mr. Anderson reported the highlights for 2Q 2018 include: Average start time: 10:53 pm, average stop time: 5:56 am; average time in Fly Quiet Mode: 6:53; average nightly operations: 105. Operations highlights for 2Q 2018: Most used nighttime departure runway: 28R – 32%; Most used nighttime arrival runway: 10C – 31%; 10L night departures increased by 10pp from 1Q 2018 10C night arrivals increased by 10pp from 1Q 2018; 28R night departures decreased by 16pp from 1Q 2018 28R night arrivals decreased 16pp

from 1Q 2018; Nighttime operations represent 12% of the overall daily operations.

Mr. Rapp said deviations on aircraft turning early are an issue.

Mr. Anderson said some aircraft perform better than others and can reach altitudes while others cannot.

Committee Chair Dunlap said compared to previous years, deviations have improved significantly since ONCC started to meet with FAA tower staff quarterly.

Alderman Woods said more flights are concentrated with the elimination of the diagonal runways.

Mr. Summers asked what constitutes an anonymous complainant.

Mr. Anderson explained a complainant is an individual making a complaint and not providing his/or her name or address.

Mr. Woods pointed out that three noise monitors readings have increased near Site 17.

### **Fly Quiet Manual**

Mr. Frame presented the committee with the updated Fly Quiet Manual. The committee reviewed changes to the Fly Quiet Manual, mostly regarding the decommissioning of Runway 15-33.

Ms. Robles suggested that land use of Interstate 390 be added.

### **311 Modernization**

Committee Chair Dunlap reported she requested from CDA staff to develop questions in order for the committee to recommend changes to the noise complaint system.

Mr. Frame reported that the process of modernizing the city's 311 system was at a critical stage and he needed feedback from the Committee. He provided several options regarding the noise complaint process. Committee members discussed if complaints should remain anonymous and if CDA should report on anonymous complaints; if the system should allow for RSIP inquiries and Portable Monitor requests; if CDA/ONCC should respond to inquiries/complaints and if the CDA/ONCC should use the new system to outreach to residents on specific topics.

### **Question 1. Should anonymous complaints be allowed and should CDA report on anonymous complaints.**

Ms. Robles stated she did not see the benefit of including anonymous complaints. The location of the complaint is beneficial and allows municipalities to target their outreach.

Alderman Woods suggested that anonymous complaints should be a separate category and not mandate residents' information.

Mr. Ryan said the 311 Call Center can explain to callers if they do not provide their information the call will remain anonymous.

Mr. Summers suggested changing the script for 311 operators when dealing with aircraft noise complaint calls.

Committee Chair Dunlap said location of the callers is helpful to better understand why the complaint is being made and if there are solutions to offer or explanations. She did not want to allow callers/online complaints to remain anonymous with the new system

Mr. Frame said if he didn't know where the caller is located there could be no follow up for that community. He mentioned identifying callers by quadrants, cross streets or zip code were possible options for refining the data further.

Ms. Robles suggested giving the resident the option to give the block number or street name.

Mr. Frame will research if the block or street name would work with the system.

Mr. Rapp said that requiring residents to provide their location will drive complaints down and asked if staff would respond to each complainant.

Mr. Rapp asked if staff would respond to each complainant.

Alderman Woods asked if there was a breakdown between online complaints and phone calls.

Mr. Frame said that 99 percent of complaints are done online.

Committee Chair Dunlap asked committee members if they had an issue with requiring residents to enter their community.

Alderman Woods and Mr. Rapp responded no.

Trustee Kunkel asked if requiring residents to provide their zip code would help with identifying their location.

Mr. Frame said some areas share the share zip codes.

Ms. Robles said requiring residents to provide their address would help community leaders reach out to the homeowners.

Mr. Gilligan suggested giving cross streets.

Mr. Rapp said residents feel like they'd be targeted by requiring them to provide their address.

Ms. Robles disagreed.

**Question 2. Should the new system allow for RSIP inquiries and Portable Monitor requests? This would allow the CDA to better manage these other items and report it to ONCC?**

Committee Chair Dunlap asked the committee if they had any issues with question 2.

The committee had no issues with question 2.

**Question 3. Should CDA/ONCC respond to inquiries/complaints?**

Ms. Robles said question 3 would give residents a sense that they are being heard.

Mr. Gilligan asked if an auto response will be given to each complainant. He suggested the ability to request a call back after they have filled out all the required fields.

**Question 4. Should the CDA/ONCC utilize this new system to outreach to specific residents on specific topics like nighttime construction impacts, meetings, special topics, etc?**

Committee Chair Dunlap asked the committee if any objections to question 4.

Members had no objections to question 4.

**Committee Chair Updates**

Chairman Cathy Dunlap reported that she had been in contact with congressional staff regarding the FAA reauthorization bill currently before Congress. The bill has passed the House and is moving to the Senate. She encouraged members to contact Senators Durbin and Duckworth regarding the bill. Chairman Dunlap also reported having attended a planning meeting for the Aviation Noise Symposium, where the main topics of discussion were Performance Based Navigation and Uber-like flying vehicles.

**Next ONCC Technical Committee Meeting**

Committee Chair Dunlap announced the next ONCC Technical Committee meeting would be held on Tuesday, September 25, 2018 at the Mount Prospect Village Hall.

**Audience Comments**

Mr. Dwyer said he was concerned about the correlation of the complaint and the actual flights.

**MEETING ADJOURNMENT**

Alderman Woods moved, and Mr. Summers seconded the motion to adjourn the meeting. The meeting ended at 10:54 a.m.