

**APPROVED MINUTES OF THE OCTOBER 17, 2017
O'HARE NOISE COMPATIBILITY COMMISSION
TECHNICAL COMMITTEE MEETING**

The O'Hare Noise Compatibility Commission (ONCC) Technical Committee met on Tuesday, October 17, 2017 at Mount Prospect Village Hall, 50 S. Emerson, Mount Prospect, IL.

ONCC Technical Committee Chair Catherine Dunlap called the meeting to order at 9:01 a.m. ONCC staff recorded the meeting minutes.

The following committee members were **PRESENT**:

Mr. Evan Summers, Designee, Village of Bensenville
Mr. Peter Bialek, Member, Chicago, 39th Ward
Ms. Pauline Sedlarz, Member, Chicago, 40th Ward
Committee Chair Catherine Dunlap, Member, Chicago, 41st Ward
Alderman John Arena, Member, Chicago, 45th Ward
Alderman Malcom Chester, Alternate, City of Des Plaines
Trustee Michael Latoria, Designee, Village of Itasca
Mayor Arlene A. Juracek, Member, Village of Mount Prospect
Mr. Brian Gaseor, Designee, Village of Norridge
Mr. Al Rapp, Alternate, City of Park Ridge
Committee Vice-Chair Dennis Ryan, Designee, Village of River Grove
Ms. Lori Ciezak, Designee, City of Rolling Meadows
Alderman Art Woods, Alternate, City of Wood Dale
Mr. Brian Gilligan, Alternate, School District 59

The following committee members were **ABSENT**:

Arlington Heights, Chicago 38th Ward, Hanover Park, Harwood Heights and Palatine.

The following ONCC and Chicago Department of Aviation (CDA) staff members were present:

Vildana Celik – CDA; Jeanette Camacho – ONCC; Aaron Frame – Chicago Department of Aviation; Jeffrey Jackson – Landrum & Brown; Fran Guziel and Maura El Metennani – ONCC Consultants.

The following guests were present:

Mary Ann Levar, U.S. Rep. Quigley; Ann Limjoco, U.S. Rep. Schakowsky; Douglas McGinnis, U.S. Rep. Raja Krishnamoorthi.

APPROVAL OF MEETING MINUTES – SEPTEMBER 26, 2017

Mr. Ryan moved and Ms. Sedlarz seconded a motion to approve the September 26, 2017 ONCC Technical Committee meeting minutes. The motion was approved by a unanimous voice vote.

Portable/Permanent Noise Monitors

Ms. Celik updated the committee on the status of the construction of the Permanent Noise Monitors. She said the project consisted of eight monitors and CDA was currently working

on three suburban locations: Site 18 in Norridge, Site 31 in Bensenville and Site 44 in Itasca. She said the permits had been issued for all three sites and installation would begin sometime in October 2017.

Ms. Celik also reported on a long-term portable noise monitor to be deployed in Bloomingdale for three months.

Alderman Arena asked for a timeline for the permanent noise monitor installation in Chicago.

Ms. Celik said staff was waiting for a schedule from ComEd.

Alderman Arena asked for general date for installation. He noted the monitor was approved in 2015 and had not been installed.

Ms. Celik responded that she thought a November timeframe would be a safe date. She said she would update the committee when a date was confirmed.

Mr. Jackson reported on the Long-Term Portable Noise monitor readings for the month of August 2017. The report was included in the meeting packets.

Aircraft Noise Complaint System

Committee Chair Dunlap reminded everyone that the committee had long discussed the issues regarding the aircraft noise complaint system a long time ago.

Mr. Frame said prior to 2005, aircraft noise complaint calls were handled by a CDA Customer Service Department, provided by the City of Chicago Department of Aviation. In 2005 a decision was made to consolidate the service into the 311 City of Chicago system. In 2009, complaint calls transitioned and online complaints became available. The City announced the modernization of the 311 system overall.

Mr. Frame said it remained to be discussed how aircraft noise complaints would be addressed during the system overhaul. He would continue to seek input from the ONCC Technical Committee.

Committee Chair Dunlap asked if the software was the platform for modernizing the 311 system in general and would the aircraft noise complaints continue to funnel via 311.

Mr. Frame replied it remained to be discussed whether the new system was capable and met the aircraft noise complaint needs.

Alderman Chester asked if there was a spike in noise complaints prior to 2005.

Mr. Frame said a spike in complaints happened when a new runway was commissioned.

Mr. Summers asked whether Midway Airport had seen a significant increase in aircraft noise complaints.

Mr. Frame reported in 2015 there were flight procedure changes at Midway Airport which caused increases in some flights.

Mr. Rapp said the public needed the ability to register complaints.

Mr. Frame noted that CDA faced a challenge with over 500,000 monthly complaints. He noted Chicago had no jurisdiction over airspace. The changes that had occurred at O'Hare were disclosed originally, but building an awareness to the changes becomes challenging.

Mr. Frame reminded everyone that the noise complaints did not and would not change what happens with aircraft flying into or out of O'Hare. Things such as the Fly Quiet Program could make a difference for residents.

Committee Chair Dunlap said she would continue to work with the O'Hare Control Tower and address deviations from the Fly Quiet Reports.

Mayor Juracek said the public needed the ability to express concerns and applauded the Chicago for considering ways that capture those concerns.

Mr. Frame said CDA staff would like the ability to communicate with residents who were logging in complaints, however it becomes challenging when the volume was so high.

Alderman Woods said residents don't tend to complain until the change actually happens when they notice and hear things differently.

Mr. Rapp asked for an approximate date of implementation for a new 311 system.

Mr. Frame said it could happen sometime in 2018.

Alderman Arena said he had been briefed on the new 311 system overhaul. He noted that the system handled multiple areas of requests as well as complaints from all citizens within the City of Chicago boundaries. Chicago was looking at a robust system with the ability to design a mobile phone app to easily request services. He said the question was how to make aircraft noise complaints more valuable. Having over 100,000 complaints from unknown wards was not helpful in answering or responding to concerns.

Alderman Arena also mentioned that the CAPTCHA feature would be implemented into the 311 system prior to the upgrading. He said good data was needed to correlate events.

Committee Chair Dunlap asked to explain the CAPTCHA feature.

Mr. Frame said that CAPTCHA was being discussed and he would report back to the committee.

Committee Chair Dunlap said residents had asked whether logging in more complaints would make a difference in aircraft activity.

Modifications to Quarterly Fly Quiet Reports

Mr. Frame reported the rotation tests were completed and CDA would like to incorporate the trackable items that came from the tests into the Fly Quiet Quarterly Reports.

Committee Chair Dunlap noted the tracks for shoulder hours should be included in the reports.

Mr. Frame reminded the committee that the Fly Quiet mode went into effect at different times each night depending on traffic and weather delays.

Mayor Juracek said preferential flight tracking needed to be evaluated.

2018 ONCC Meeting Calendar

Committee Chair Dunlap presented the 2018 ONCC Technical Committee dates, which were approved at the full ONCC meeting.

Technical Committee Chair Updates

Committee Chair Dunlap referenced four documents provided in the meeting packets. The FAA airspace utilization Q&A, FAA response to low-flying aircraft, the FAA letter regarding Glide Slopes and a summary taken from the January 13, 2015 meeting minutes on the discussion from a United Airlines' spokesperson regarding aircraft arrival and departure procedures.

She mentioned that a presentation to address aircraft wheels and flaps would be forthcoming in 2018.

Next ONCC Technical Committee Meeting

Committee Chair Dunlap announced the next ONCC Technical Committee meeting would be held on Tuesday, November 14, 2017 at the Mount Prospect Village Hall.

Member Comments

None

Audience Comments

Mr. Dwyer, a resident of Medinah, asked if the 311 system for noise complaints would be integrating into the old system or would there be a new software system.

Mr. Frame replied there would be new software.

MEETING ADJOURNMENT

Alderman Woods moved, and Mr. Ryan seconded the motion to adjourn the meeting. The meeting ended at 10:14 a.m.