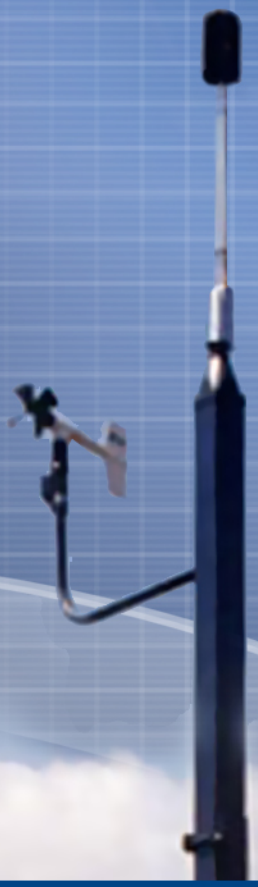
CDA
CHICAGO DEPARTMENT OF AVIATION

February 2021
Monthly Report

Airport Noise Management System
Chicago O'Hare International Airport



Visit the O'Hare Noise webpage on the Internet at
www.flychicago.com/oharenoise

Airport Noise Management System Monthly Report
Report Descriptions

Background

Installed in 1996, the Airport Noise Management System (ANMS) enables the City of Chicago to monitor the amount of noise being generated over the communities surrounding Chicago O'Hare International Airport (O'Hare) by the aircraft operating at the Airport. The ANMS collects, analyzes and processes data from a number of sources of information including a network of 36 noise monitors around O'Hare, Federal Aviation Administration (FAA) radar data, weather data, and noise complaints. Over 150,000 flights and 400,000 noise events are recorded by the ANMS each month for the Chicago Department of Aviation (CDA). The CDA and the O'Hare Noise Compatibility Commission (ONCC) utilize data from the ANMS to facilitate the development and management of noise abatement programs at the Airport. The following reports summarize pertinent monthly information from that data concerning the noise levels and operations at the Airport.

Aircraft Operations Summary

The chart below illustrates the trend in monthly aircraft operations at O'Hare. Total monthly operations are based on the FAA's Air Traffic Activity Data System (ATADS).

Aircraft Operations by Month										
Month	**2012**	**2013**	**2014**	**2015**	**2016**	**2017**	**2018**	**2019**	**2020**	**2021**
January	67,893	67,794	59,692	66,597	66,998	66,022	69,419	65,995	71,418	38,238
February	65,508	61,268	61,059	60,242	62,856	60,362	61,563	63,952	68,581	**37,052**
March	73,040	72,436	73,546	74,017	72,954	70,656	73,836	76,283	65,676	
April	73,492	71,140	73,657	72,927	72,291	69,009	73,515	74,494	24,328	
May	74,947	77,367	76,343	76,329	75,102	73,928	76,489	79,826	22,972	
June	77,262	76,668	77,641	76,026	76,980	75,553	78,370	80,540	24,367	
July	78,481	81,186	83,017	79,679	76,635	77,851	82,054	81,972	41,366	
August	79,941	80,884	80,562	78,895	78,269	80,110	81,640	83,016	45,999	
September	73,561	74,803	73,884	73,560	73,383	73,613	76,666	78,342	43,760	
October	75,932	79,075	78,494	77,470	75,948	76,726	80,875	82,721	43,837	
November	70,146	71,488	71,915	70,466	69,958	71,369	73,020	75,275	43,304	
December	67,905	69,178	72,123	68,928	66,261	71,850	76,300	77,288	42,603	
Total	**878,108**	**883,287**	**881,933**	**875,136**	**867,635**	**867,049**	**903,747**	**919,704**	**538,211**	**75,290**

Aircraft Fleet Mix Report

The *Aircraft Fleet Mix Report* summarizes the number and type of aircraft operating at O'Hare during all hours of the day and during the nighttime hours. In 1990, Congress passed the Airport Noise and Capacity Act (ANCA) to create a more comprehensive method for regulating aircraft noise. ANCA tasked the FAA with establishing a national noise policy, as well as substituted advances in "quiet engine" technology for restrictions on airport operations. These aircraft noise standards are codified in FAA Part 36 regulations, "Noise Standards: Aircraft Type and Airworthiness Certification." Aircraft must meet Part 36 standards to receive "type" or "airworthiness" certificates to operate in the United States. There are five stages of noise standards for aircraft: Stage 1, Stage 2, Stage 3, Stage 4, and Stage 5. Currently, all aircraft operating at O'Hare and within the United States are Stage 3 or 4. These aircraft, such as the Airbus A320 and new Boeing 737's (B737), use a quieter type of engine that significantly reduces noise at the source. Stage 5 noise standards will apply to new aircraft designed, manufactured, and certificated after December 31, 2017.

Wind Summary

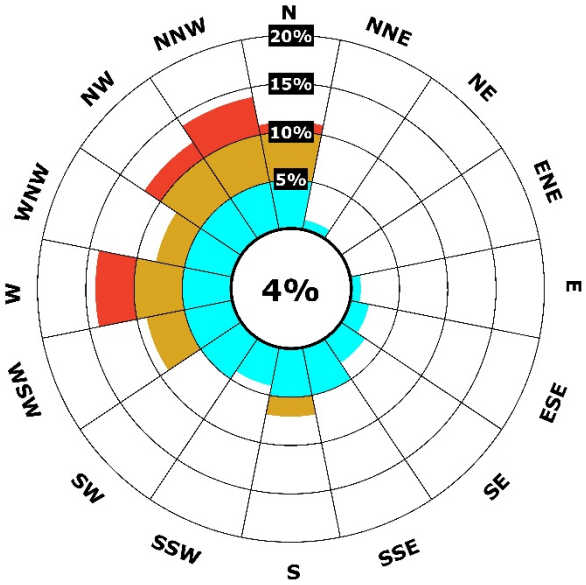
Wind is a key factor influencing runway use and operation. Aircraft performance requirements make it necessary for aircraft to take off and land into the wind for safety purposes. Ideally, aircraft should take off and land into the wind as the increased airflow over the wings provides improved lift. The diagram to the right summarizes the percent of wind occurrences by direction based on hourly data from the KORD Automated Surface Observing System (ASOS), which is a joint effort of multiple government agencies.

Legend

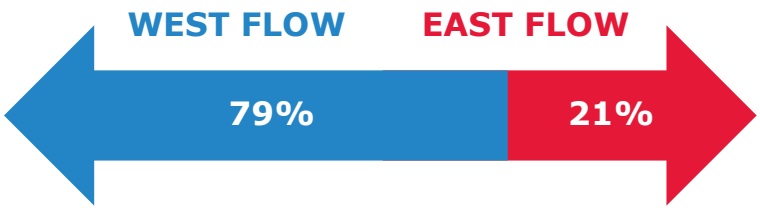
- 0% - 5%
- 5% - 10%
- 10% - 15%
- 15% - 20%

Noted if greater than 20%

(%) Calm/Variable Percentage



February 2021
(24 hours)



Runway Use Report

O'Hare has eight runways that are all utilized at different times depending primarily upon the prevailing wind conditions on the airfield, as well as any runway maintenance.

The *Runway Use Report* presents the average percentage of use for each runway for the current month, the previous month, and a 12-month average. The percentage of use for departures and arrivals is shown graphically for each runway. This data is for daytime hours (7 a.m. to 10 p.m.) and for all aircraft types. Also shown is the runway use for nighttime hours (10 p.m. to 7 a.m.). Percentage is a ratio whereas a percentage point (pp) is the difference between two percentages.

Departures
Most used departure runway: **28R – 57%**
28R departures increased by **13pp** from January 2021
9R departures decreased by **19pp** from January 2021

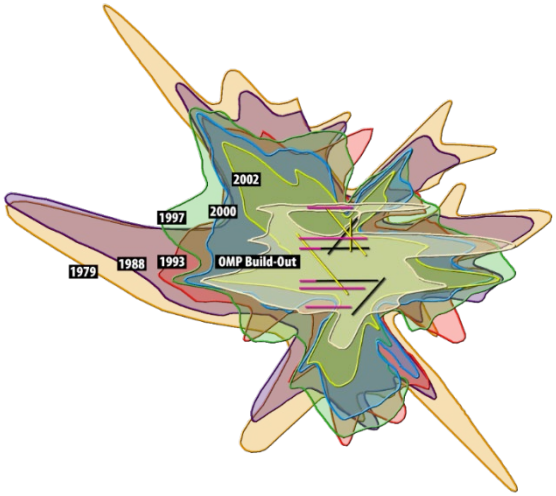
Arrivals
Most used arrival runway: **28C – 44%**
28C arrivals increased by **13pp** from January 2021
27L arrivals decreased by **14pp** from January 2021

At O'Hare, the primary runways face east to west. In east flow, aircraft depart the primary runways to the east; arriving aircraft approach from the west. Conversely, in west flow, aircraft depart the primary runways to the west and arrivals come from the east.

Due to prevailing winds, the FAA Air Traffic Control Tower can sometimes use the same runways for an extended period of time. At times one may notice a shift in the way airplanes fly over an area, and this is usually because the "flow" of air traffic has changed and different runways are in use. The above graphic represents the percentage difference between the two primary "flows" during the current month.

Aircraft Noise Report

The *Aircraft Noise Report* summarizes noise measurements from each of the 36 permanent noise monitors located around the Airport. The data presented summarizes the Day-Night Average Sound Levels (DNL's). DNL is a 24-hour time-averaged sound exposure level with a 10 decibel (dB) nighttime (10 p.m. to 7 a.m.) weighting to account for the lower background noise levels during the nighttime hours. The dataset for the current month includes 960 monitor-days out of a possible 1,008 monitor-days (95%).



The data display the measured aircraft DNL for each month and a comparison to the same month of the previous year, and compare the current month to the 12-month average. The aircraft noise report identifies noise from the existing aircraft operations at O'Hare. The modeled values for each monitor are shown for 1997, 2000, and the OMP Build-Out Noise Contours. The aircraft noise levels for each monitor vary from month to month. This is primarily due to runways being utilized differently under changing wind conditions.

The modeled 65 DNL noise contour at O'Hare has shrunk in size consistently since 1979 (right) despite an increase in total aircraft operations because of the replacement of Stage 1 and 2 aircraft, mandated by ANCA, with Stage 3 and Stage 4 aircraft.

Noise Complaint Report

The CDA maintains a toll-free noise hotline (1-800-435-9569), an online service at www.flychicago.com/oharenoise, and a free CHI 311 mobile app for citizens to express their concerns about particular aircraft events or aircraft noise levels in general. In February 2015, a citizen group created a software script to register aircraft noise complaints via the City of Chicago's 311 site. In January 2018 the City of Chicago implemented a captcha to improve the performance of its 311 system by reducing the number of non-human submissions. On December 19, 2018, the City of Chicago launched a new software platform for service requests of all types, including aircraft noise complaints. This new platform includes multiple methods to submit a complaint including telephone, Internet, and the free CHI 311 mobile app.

The *Noise Complaint Report* summarizes the number of complaints received from households with verifiable addresses and where the households were located. The tables illustrate the method of complaints, nature of complaints, and time of complaints during the specified month. The chart below illustrates the trend in monthly complaints. These totals only include complaints made within the State of Illinois to the O'Hare Noise Hotline toll-free number, online service, or CHI 311 mobile app. Data for noise complaints made prior to December 18, 2018, is available on the CDA's website at www.flychicago.com/oharenoise.

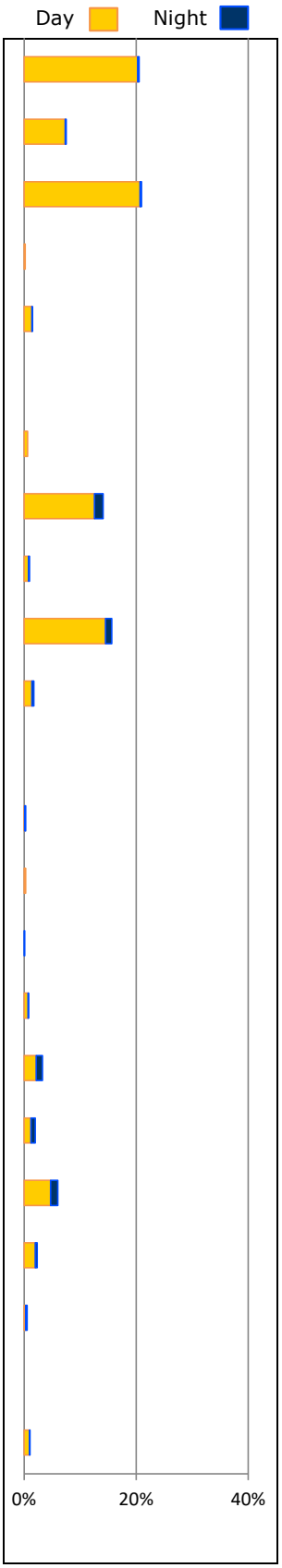
Complaints by Month			
Month	**2019**	**2020**	**2021**
January	--[1]	32,071	15,713
February	--[1]	27,588	**10,326**
March	10,790	31,610	
April	6,732	14,676	
May	16,367	15,212	
June	29,934	13,873	
July	37,821	18,970	
August	52,114	20,485	
September	45,407	22,284	
October	36,399	15,385	
November	30,691	16,346	
December	31,935	17,211	
Total	**298,190**	**245,711**	**26,039**

Note 1: Complaints for January 1, 2019 through February 28, 2019 are not included due to migration to the new 311 software platform.

Aircraft Fleet Mix Report
Chicago O'Hare International Airport
Period: February 2021

Aircraft	Average Operations Per Day (All Hours)	Average Operations Per Night (10 p.m. - 7 a.m.)	Percent of Total (All Hours)	Percent of Total (10 p.m. - 7 a.m.)
Regional Aircraft				
CRJ200/700/900	240	3	20.5%	0.3%
E135/E145	88	2	7.5%	0.2%
E170/E175	245	3	20.9%	0.3%
E190	2	0	0.2%	0.0%
Turboprop Aircraft	17	1	1.5%	0.1%
Subtotal	**592**	**9**	**50.6%**	**0.8%**
Narrow-Body Aircraft				
A220	7	0	0.6%	0.0%
A319/320/321	165	18	14.1%	1.5%
B717	11	2	0.9%	0.2%
B737	183	13	15.6%	1.1%
B757	20	4	1.7%	0.3%
Subtotal	**386**	**37**	**33.0%**	**3.2%**
Wide-Body Aircraft				
A300	3	2	0.3%	0.2%
A330	3	0	0.3%	0.0%
A340	1	1	0.1%	0.1%
A350	9	1	0.8%	0.1%
B747	38	13	3.2%	1.1%
B767	23	9	2.0%	0.8%
B777	70	15	6.0%	1.3%
B787	27	4	2.3%	0.3%
MD10/11	6	3	0.5%	0.3%
Subtotal	**180**	**48**	**15.4%**	**4.1%**
General Aviation	**12**	**1**	**1.0%**	**0.1%**
Total	**1,170**	**95**	**100%**	**8%**

Percentage of Total



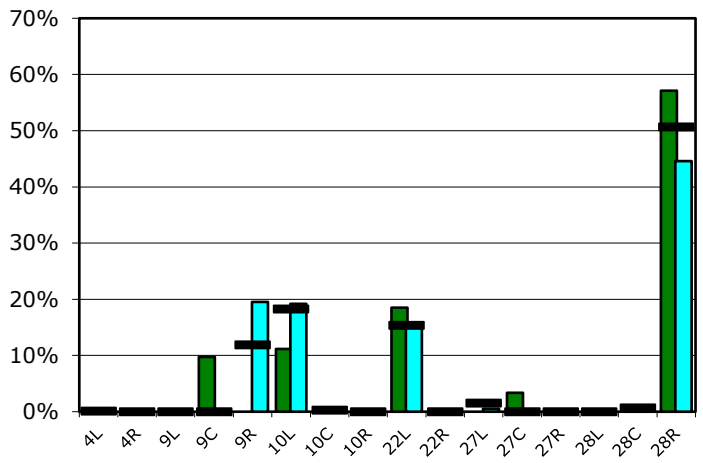
Runway Use Report
Chicago O'Hare International Airport
Period: February 2021
Time of Day: 7:00 a.m. to 10:00 p.m.

Runway Use (7 a.m. to 10 p.m.)

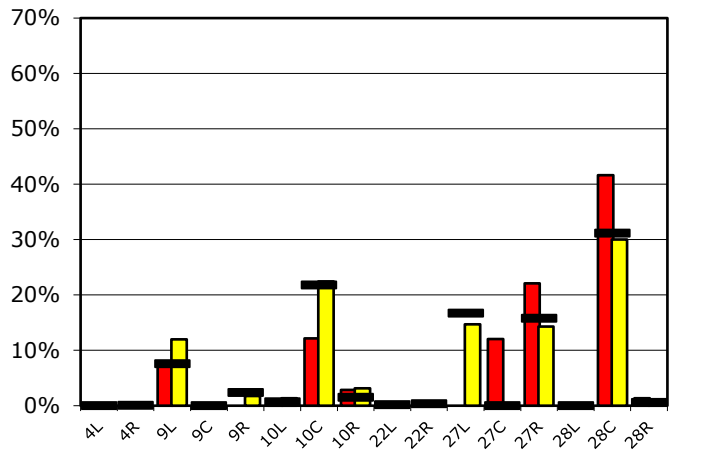
Source: Airport Noise Management System (ANMS)

	Runway Utilization															
	4L	4R	9L	9C	9R	10L	10C	10R	22L	22R	27L	27C	27R	28L	28C	28R
Average Daily Departures																
February 2021	**0**	**0**	**0**	**53**	**0**	**61**	**0**	**0**	**100**	**0**	**0**	**18**	**0**	**0**	**1**	**310**
January 2021	0	0	0	0	103	101	2	0	82	0	3	0	0	0	1	235
12 Month Average	1	0	0	n/a	64	99	2	0	83	0	8	n/a	0	0	4	273
Average Daily Arrivals																
February 2021	**0**	**0**	**38**	**1**	**0**	**3**	**65**	**15**	**0**	**0**	**0**	**64**	**118**	**0**	**222**	**7**
January 2021	0	0	61	0	9	7	114	16	0	0	75	0	73	0	152	1
12 Month Average	0	0	41	n/a	13	4	117	8	1	2	90	n/a	85	0	168	3

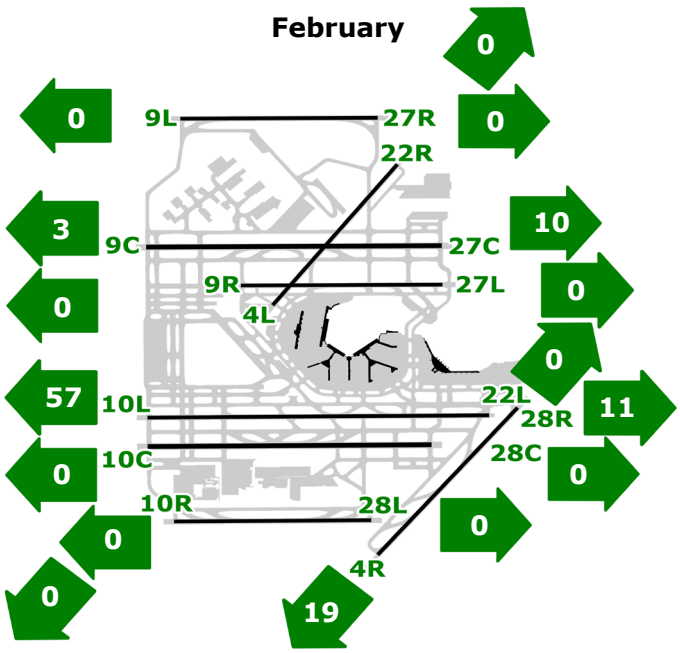
Departures (7 a.m. to 10 p.m.)



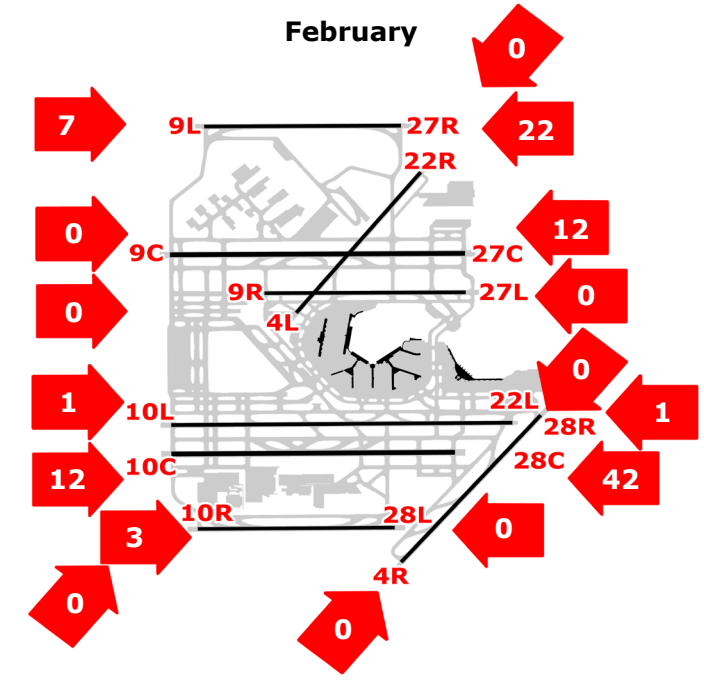
Arrivals (7 a.m. to 10 p.m.)



Percentage Departure Utilization



Percentage Arrival Utilization



Runway 9C-27C was commissioned on November 5, 2020.

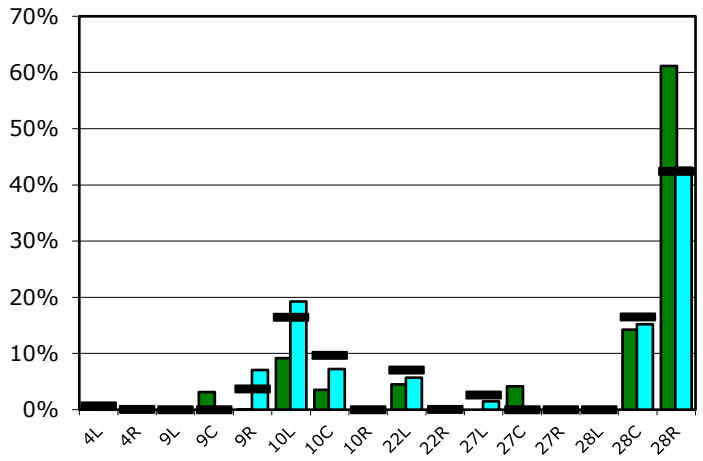
Runway Use Report
Chicago O'Hare International Airport
Period: February 2021
Time of Day: 10:00 p.m. to 7:00 a.m.

Runway Use (10 p.m. to 7 a.m.)

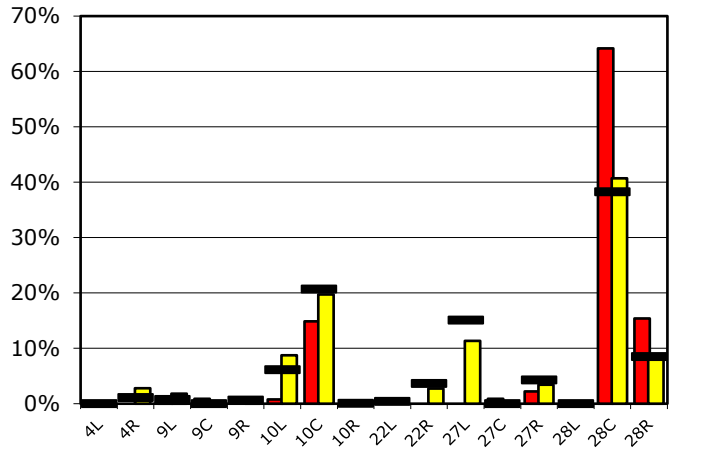
Source: Airport Noise Management System (ANMS)

	Runway Utilization															
	4L	4R	9L	9C	9R	10L	10C	10R	22L	22R	27L	27C	27R	28L	28C	28R
Average Daily Departures																
February 2021	**0**	**0**	**0**	**1**	**0**	**4**	**2**	**0**	**2**	**0**	**0**	**2**	**0**	**0**	**6**	**27**
January 2021	0	0	0	0	3	8	3	0	2	0	1	0	0	0	6	17
12 Month Average	0	0	0	n/a	2	7	4	0	3	0	1	n/a	0	0	7	18
Average Daily Arrivals																
February 2021	**0**	**0**	**0**	**0**	**0**	**0**	**8**	**0**	**0**	**0**	**0**	**0**	**1**	**0**	**33**	**8**
January 2021	0	1	1	0	0	5	11	0	0	1	6	0	2	0	22	5
12 Month Average	0	1	0	n/a	0	4	12	0	0	2	9	n/a	3	0	23	5

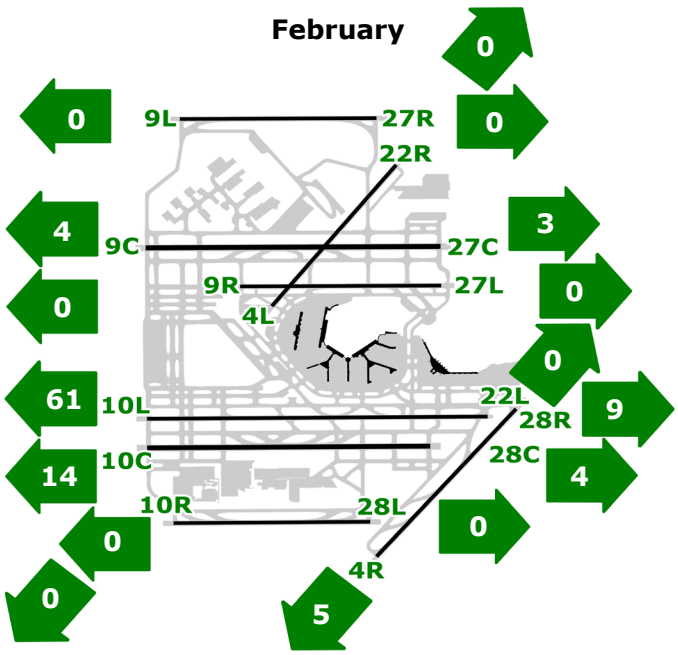
Departures (10 p.m. to 7 a.m.)



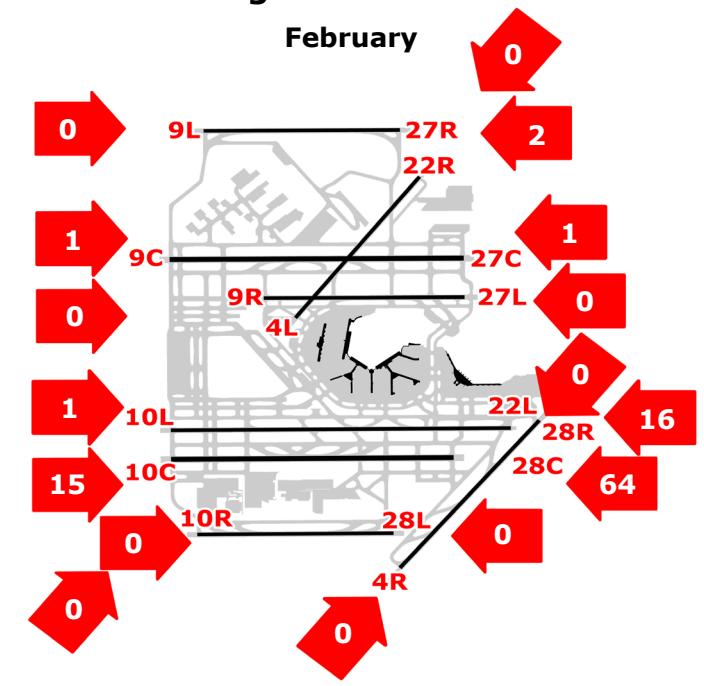
Arrivals (10 p.m. to 7 a.m.)



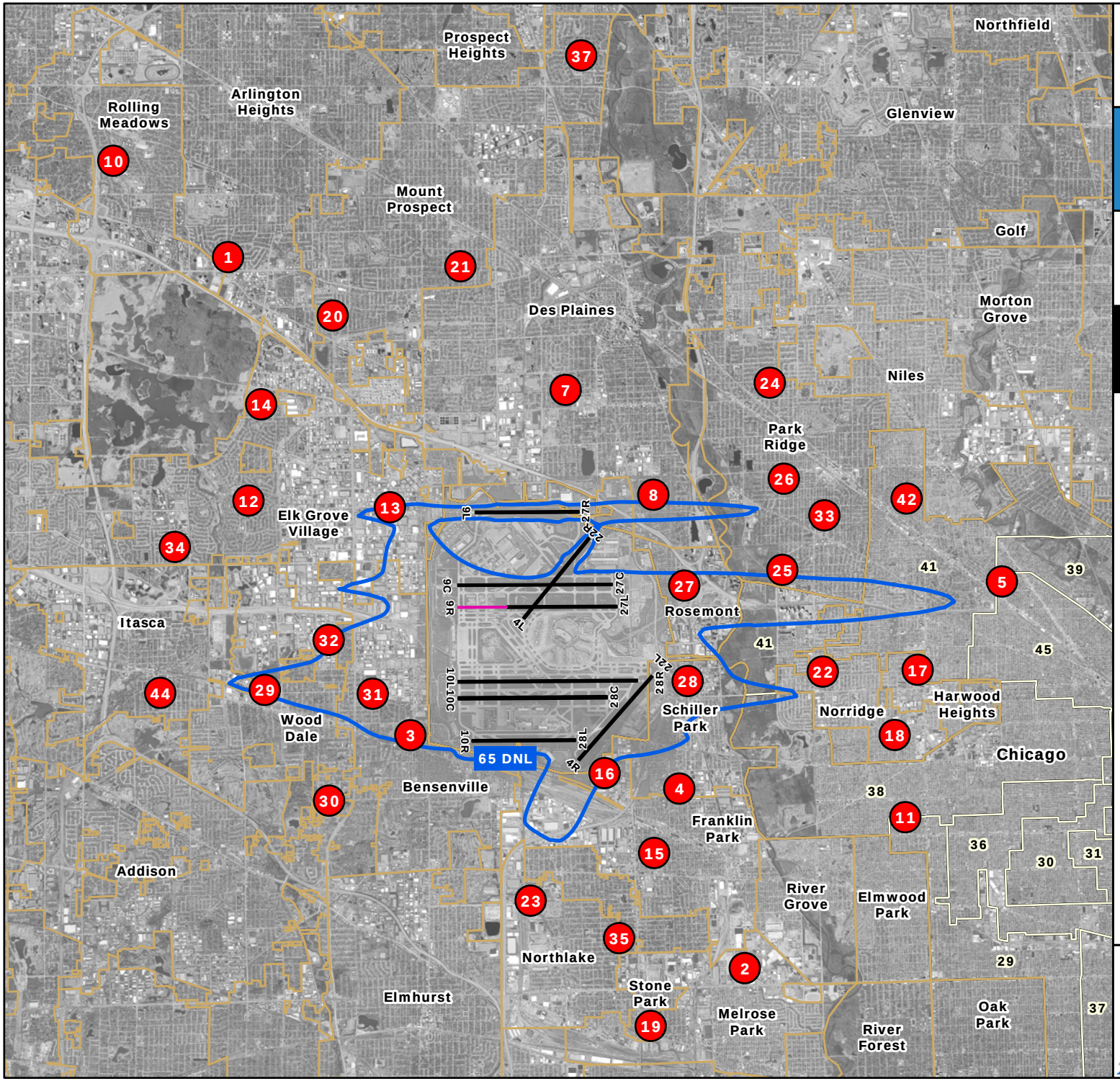
Percentage Departure Utilization



Percentage Arrival Utilization



Runway 9C-27C was commissioned on November 5, 2020.



CDA
CHICAGO DEPARTMENT OF AVIATION

Chicago O'Hare International Airport

City of Chicago
Lori E. Lightfoot, Mayor
Jamie L. Rhee, Commissioner of Aviation

Permanent Noise Monitor Locations

Legend

- Permanent Noise Monitors (36)
- Existing Runways
- Future Runway
- O'Hare Modernization Program Build-Out Noise Contour (65 DNL)
- Chicago Ward Boundaries
- Community Boundaries

Miles
0 1 2

N

Date: December 9, 2020
File: ORD_RMT_Vers2.mxd

Aircraft Noise Report (1 of 2)
Chicago O'Hare International Airport
Period: February 2021
Metric: Aircraft DNL

CDA
CHICAGO DEPARTMENT OF AVIATION

Site #	Community	Last 12 Months of Monitored Noise Levels												Last Feb 20	12 Month Average vs 1997 [2]	Modeled 1997 Values	Modeled 2000 Values	Modeled OMP Build-Out Values
		Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	**Feb [1] 21**					
1	Arlington Heights	49.8	52.3	49.2	48.4	48.9	48.3	47.3	49.3	49.8	48.3	48.1	**48.6**	55.3	**49.2**	63.0	63.0	50.5
2	Melrose Park	54.1	46.3	48.2	48.1	50.5	49.5	49.8	49.8	47.8	48.3	49.8	**45.3**	53.0	**49.6**	63.4	61.0	50.3
3	Bensenville	63.8	60.3	58.9	59.9	60.2	59.9	61.6	62.9	63.4	63.2	61.7	**61.7**	64.4	**61.7**	71.3	67.3	64.9
4	Schiller Park	56.1	48.2	50.9	52.3	53.8	53.7	53.8	52.8	51.7	52.2	52.0	**50.2**	55.2	**52.7**	62.6	62.6	58.8
5	Chicago	56.5	50.2	51.5	52.3	54.6	53.0	53.5	52.9	53.7	54.2	54.1	**53.8**	55.0	**53.6**	60.8	59.8	61.9
7	Des Plaines	52.6	48.0	47.5	47.6	49.0	49.3	50.1	49.6	48.4	49.5	49.0	**47.4**	52.7	**49.2**	65.4	62.0	48.5
8	Des Plaines	58.7	52.2	52.8	51.9	53.0	51.6	55.2	55.2	55.5	55.8	54.3	**52.2**	57.3	**54.6**	70.0	68.8	60.8
10	Rolling Meadows	46.6	45.5	45.4	44.8	46.5	46.4	46.5	46.5	48.2	46.8	44.3	**45.1**	46.5	**46.2**	59.0	60.8	48.9
11	Chicago	54.1	50.4	51.7	51.3	51.3	51.1	51.2	50.8	49.9	50.7	49.5	**48.1**	54.1	**51.0**	60.9	60.7	50.3
12	Elk Grove Village	57.1	50.1	51.1	51.5	52.8	53.8	54.1	54.1	55.1	54.0	53.8	**53.1**	57.3	**53.8**	66.7	62.1	57.6
13	Elk Grove Village	62.3	51.6	55.7	56.8	59.4	59.7	59.7	58.5	58.1	58.7	58.9	**58.2**	62.9	**58.7**	80.0	77.6	64.6
14	Elk Grove Village	57.5	53.7	49.8	49.4	51.6	52.2	51.2	53.0	53.9	52.5	51.8	**52.1**	55.8	**52.9**	67.6	65.7	54.5
15	Franklin Park	53.4	47.3	46.7	48.9	50.2	50.4	50.8	51.4	49.5	50.6	50.1	**48.3**	51.2	**50.2**	64.1	62.6	53.6
16	Franklin Park	66.0	59.4	58.3	58.8	60.1	61.2	62.0	64.5	63.4	64.2	61.9	**61.5**	63.9	**62.4**	72.2	72.1	63.4
17	Harwood Heights	62.1	59.9	59.1	58.9	61.0	60.6	59.6	60.5	60.9	62.3	--	**--**	59.8	**60.6**	66.4	65.4	57.9
18	Norridge	58.5	54.9	56.1	57.2	56.8	56.9	57.8	57.8	57.7	56.6	55.6	**53.4**	57.5	**56.8**	n/a	n/a	n/a
19	Stone Park	55.8	47.4	46.6	45.4	50.2	48.2	50.9	53.1	53.6	53.6	51.3	**50.4**	54.8	**51.6**	64.7	61.7	51.6

-- Data unavailable. n/a - Not Applicable

1. **Red** represents an increase of 1 dB or more from the same month of the previous year (0 monitors). **Green** represents a decrease of 1dB or more from the same month of the previous year (16 monitors).
2. **Red** represents an increase of 1 dB or more from the modeled 1997 noise contour level (0 monitors). **Green** represents a decrease of 1dB or more from the modeled 1997 noise contour level (15 monitors).
3. The following 33 monitor-days were excluded due to high community noise values: Site 5 (28); Site 11 (1); Site 12 (4); Site 16 (4); Site 17 (all); Site 18 (4).
4. There were 0 monitor-days not available due to malfunction.
5. Data is included for all days where data is collected for greater than 90% of the day.

Aircraft Noise Report (2 of 2)
Chicago O'Hare International Airport
Period: February 2021
Metric: Aircraft DNL

CDA CHICAGO DEPARTMENT OF AVIATION

Site #	Community	Last 12 Months of Monitored Noise Levels												Last Feb 20	12 Month Average vs 1997 [2]	Modeled 1997 Values	Modeled 2000 Values	Modeled OMP Build-Out Values
		Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb [1] 21					
20	Mount Prospect	52.5	50.1	49.1	50.3	50.0	50.7	50.6	51.6	51.9	49.5	48.8	**49.7**	51.3	**50.5**	63.5	62.4	49.1
21	Mount Prospect	49.2	45.3	43.6	46.9	47.6	49.2	47.8	48.4	48.2	45.4	44.6	**45.4**	48.6	**47.1**	59.6	58.6	53.6
22	Norridge	64.4	63.7	62.8	63.1	63.9	63.2	63.0	63.9	64.7	61.3	57.1	**56.3**	62.2	**62.9**	69.2	67.7	59.2
23	Northlake	61.5	51.5	51.2	41.7	51.5	53.7	56.2	57.7	58.1	59.5	55.9	**53.5**	61.7	**56.4**	73.5	69.1	59.6
24	Park Ridge	54.0	51.2	49.6	49.8	50.2	50.0	50.9	50.9	50.3	51.0	49.6	**46.4**	51.9	**50.6**	60.3	58.8	50.6
25	Park Ridge	59.7	56.4	56.6	56.7	57.0	56.9	56.5	56.0	55.8	55.6	55.7	**53.9**	60.8	**56.6**	69.1	61.8	66.7
26	Park Ridge	58.0	51.9	53.2	52.7	53.3	52.7	52.8	51.1	51.8	52.0	51.2	**48.7**	55.9	**53.0**	64.0	61.2	59.5
27	Rosemont	67.9	61.7	--	59.5	61.7	61.5	60.1	58.8	57.8	59.0	59.2	**62.0**	--	**61.9**	73.0	67.6	70.2
28	Schiller Park	73.1	72.7	72.1	70.1	72.5	71.3	70.3	71.8	72.7	71.6	71.3	**71.3**	70.5	**71.8**	79.6	78.7	67.9
29	Wood Dale	65.5	64.0	64.7	64.6	64.7	65.5	65.1	66.6	65.6	65.5	66.2	**64.4**	64.8	**65.3**	n/a	n/a	65.1
30	Wood Dale	57.1	50.3	49.0	51.8	52.0	51.2	51.8	53.9	54.6	54.5	52.4	**52.7**	57.8	**53.1**	n/a	n/a	58.5
31	Bensenville	69.8	67.0	67.9	68.7	68.8	67.7	67.9	67.8	67.6	68.8	69.1	**67.5**	68.7	**68.3**	n/a	n/a	n/a
32	Wood Dale	63.0	59.9	58.4	58.4	59.8	61.4	60.4	61.6	62.9	63.1	61.9	**62.2**	62.0	**61.4**	71.2	66.4	63.8
33	Park Ridge	59.8	50.1	52.7	53.9	56.7	57.1	57.6	57.4	58.8	58.2	56.0	**55.7**	--	**56.5**	n/a	n/a	61.9
34	Elk Grove Village	56.4	54.3	52.5	--	61.6	54.6	54.2	56.0	56.9	55.8	54.5	**54.4**	56.1	**56.3**	66.3	61.2	61.4
35	Unincorporated Cook	57.0	47.7	46.5	--	46.1	47.8	51.5	54.0	54.3	54.8	52.0	**50.8**	56.5	**52.5**	70.8	65.4	54.7
37	Mount Prospect	47.8	43.9	45.3	51.0	51.9	51.6	50.9	50.4	51.8	50.1	48.1	**43.6**	48.0	**49.7**	55.1	57.0	50.5
42	Chicago	56.9	49.4	50.8	51.2	52.9	53.0	54.0	53.3	54.3	53.6	52.4	**51.8**	56.4	**53.2**	n/a	n/a	n/a
44	Itasca	63.6	60.8	62.0	62.4	62.7	62.3	62.3	62.0	60.6	60.4	60.9	**58.4**	59.7	**61.7**	n/a	n/a	n/a

-- Data unavailable. n/a - Not Applicable

1. **Red** represents an increase of 1 dB or more from the same month of the previous year (0 monitors). **Green** represents a decrease of 1dB or more from the same month of the previous year (14 monitors).
2. **Red** represents an increase of 1 dB or more from the modeled 1997 noise contour level (0 monitors). **Green** represents a decrease of 1dB or more from the modeled 1997 noise contour level (13 monitors).
3. The following 12 monitor-days were excluded due to high community noise values: Site 21 (21-22); Site 25 (27-28); Site 27 (28); Site 28 (4-5,22,28); Site 31 (4,28); Site 32 (22).
4. The following 3 monitor-day was not available due to malfunction: Site 25 (16); Site 32 (4-5).
5. Data is included for all days where data is collected for greater than 90% of the day.

Noise Complaint Report
Chicago O'Hare International Airport
Period: February 2021
Time of Day: All hours

CDA
CHICAGO DEPARTMENT OF AVIATION

Community[1]	Households			Total Complaints
	Dec 20	Jan 21	**Feb 21**	Feb 21
Addison	--	--	**1**	1
Algonquin	--	--	**--**	--
Arlington Heights	2	4	**1**	13
Barrington Hills	--	--	**--**	--
Bartlett	3	2	**3**	105
Batavia	--	--	**--**	--
Bensenville	1	1	**1**	26
Berkeley	--	--	**--**	--
Berwyn	--	--	**--**	--
Bloomingdale	2	1	**1**	54
Brookfield	--	--	**--**	--
Buffalo Grove	--	--	**--**	--
Carol Stream	--	1	**--**	--
Carpentersville	1	1	**1**	4
Chicago	55	51	**41**	2,504
Ward 38	6	6	**3**	5
Ward 39	10	5	**4**	1,554
Ward 40	3	5	**3**	13
Ward 41	17	18	**18**	322
Ward 45	8	8	**6**	85
Ward Other	11	9	**7**	525
Deerfield	--	--	**--**	--
Des Plaines	48	12	**8**	65
Elburn	--	1	**--**	--
Elgin	3	2	**2**	221
Elk Grove Village	10	9	**7**	212
Elmhurst	15	9	**8**	398
Elmwood Park	--	--	**--**	--
Evanston	1	1	**1**	270
Forest Park	--	--	**--**	--
Franklin Park	1	--	**2**	3
Geneva	--	--	**--**	--
Gilberts	1	1	**1**	184
Glen Ellyn	--	--	**--**	--
Glencoe	--	--	**--**	--
Glenview	9	2	**7**	244
Gurnee	--	--	**--**	--

Community[1]	Households			Total Complaints
	Dec 20	Jan 21	**Feb 21**	Feb 21
Hampshire	1	1	**1**	13
Hanover Park	1	2	**2**	61
Harwood Heights	2	2	**1**	1
Hillside	1	1	**1**	2
Hinsdale	--	--	**--**	--
Hoffman Estates	1	1	**1**	4
Itasca	7	4	**6**	1,374
La Grange Park	--	--	**--**	--
Libertyville	1	--	**--**	--
Lincolnwood	1	1	**1**	176
Lombard	3	2	**2**	198
Medinah	1	--	**--**	--
Melrose Park	--	--	**--**	--
Montgomery	--	--	**--**	--
Morton Grove	--	--	**--**	--
Mount Prospect	--	--	**1**	1
Mundelein	1	1	**1**	3
Niles	1	1	**1**	1,701
Norridge	7	9	**3**	51
Northbrook	1	--	**--**	--
Northfield	--	--	**--**	--
Northlake	--	--	**--**	--
Oak Park	--	--	**--**	--
Palatine	2	1	**2**	2
Park Ridge	30	19	**19**	1,385
Prospect Heights	--	--	**--**	--
River Forest	--	--	**--**	--
River Grove	1	--	**--**	--
Riverside	--	--	**--**	--
Rolling Meadows	--	--	**--**	--
Roselle	1	2	**1**	2
Rosemont	--	1	**10**	24
Schaumburg	1	2	**1**	2
Schiller Park	14	6	**4**	118
Skokie	1	1	**1**	36
Sleepy Hollow	--	--	**--**	--
South Barrington	--	--	**--**	--

Community[1]	Households			Total Complaints
	Dec 20	Jan 21	**Feb 21**	Feb 21
South Elgin	1	1	**1**	11
South Holland	--	--	**--**	--
St. Charles	1	2	**1**	16
Unincorporated Cook	--	--	**--**	--
Vernon Hills	--	--	**--**	--
Villa Park	1	--	**--**	--
Wayne	--	--	**--**	--
West Chicago	--	--	**--**	--
West Dundee	--	--	**--**	--
Western Springs	1	1	**1**	32
Westmont	--	--	**--**	--
Wheaton	--	--	**--**	--
Wilmette	--	--	**--**	--
Winfield	1	1	**1**	15
Wood Dale	10	13	**19**	794
Total	**246**	**173**	**167**	**10,326**

Note 1: Complaints made within the State of Illinois from households with verifiable addresses.

METHOD OF COMPLAINT

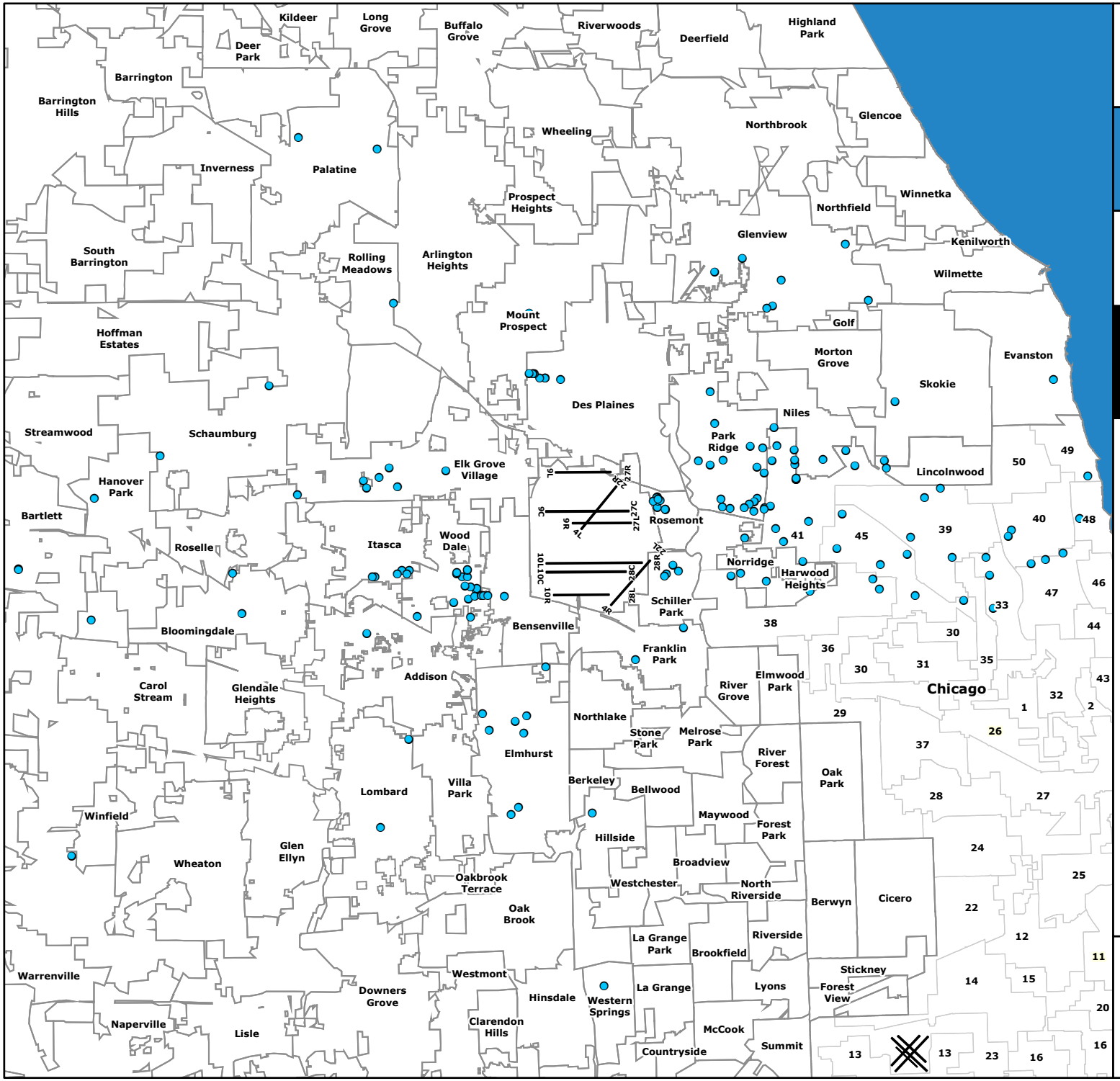
	Total	% of Total
Website	**10,195**	**98.7%**
App	**117**	**1.1%**
Telephone	**14**	**0.2%**
Total	**10,326**	**100%**

NATURE OF COMPLAINT

	Total	% of Total
Aircraft Noise	**9,295**	**90.0%**
Low Flying	**318**	**3.1%**
Vibration	**153**	**1.5%**
Frequency	**560**	**5.4%**
Other	**0**	**0.0%**
Total	**10,326**	**100%**

TIME OF COMPLAINT

	Total	% of Total
Daytime (7 a.m. to 10 p.m.)	**8,590**	**83.2%**
Nighttime (10 p.m. to 7 a.m.)	**1,736**	**16.8%**
Total	**10,326**	**100%**



CDA
CHICAGO DEPARTMENT OF AVIATION

Chicago O'Hare International Airport

City of Chicago
Lori E. Lightfoot, Mayor
Jamie L. Rhee, Commissioner of Aviation

Complainants by Household
February 2021

Legend

- Households
- Existing Runways
- Chicago Ward Boundaries
- Community Boundaries

Date: March 15, 2021
File: Complaints_February2021.mxd

O’Hare Noise Hotline: 1-800-435-9569
www.flychicago.com/oharenoise