

**Noise Complaint Report**  
 Chicago O'Hare International Airport  
 Period: March 2019  
 Time of Day: All hours



Community <sup>1</sup>	Households			Total Complaints	Community <sup>1</sup>	Households			Total Complaints	Community <sup>1</sup>	Households			Total Complaints
	Jan <sup>2</sup> 19	Feb <sup>2</sup> 19	Mar 19	Mar 19		Jan <sup>2</sup> 19	Feb <sup>2</sup> 19	Mar 19	Mar 19		Jan <sup>2</sup> 19	Feb <sup>2</sup> 19	Mar 19	Mar 19
Addison	--	--	1	3	Hampshire	--	--	1	188	South Elgin	--	--	--	--
Arlington Heights	--	--	4	27	Hanover Park	--	--	2	726	St. Charles	--	--	2	24
Aurora	--	--	--	--	Harwood Heights	--	--	3	5	Unincorporated Cook	--	--	2	6
Barrington	--	--	--	--	Hillside	--	--	2	12	Villa Park	--	--	--	--
Bartlett	--	--	5	135	Hoffman Estates	--	--	2	14	Wayne	--	--	2	5
Batavia	--	--	--	--	Itasca	--	--	2	9	West Chicago	--	--	--	--
Bensenville	--	--	7	19	La Grange Park	--	--	--	--	West Dundee	--	--	1	4
Berkeley	--	--	--	--	Lincolnwood	--	--	1	787	Western Springs	--	--	1	1,222
Berwyn	--	--	--	--	Lombard	--	--	--	--	Westmont	--	--	--	--
Bloomington	--	--	5	328	Long Grove	--	--	--	--	Wheaton	--	--	--	--
Buffalo Grove	--	--	--	--	Medinah	--	--	--	--	Wilmette	--	--	1	2
Burlington	--	--	--	--	Melrose Park	--	--	--	--	Winfield	--	--	1	67
Carol Stream	--	--	--	--	Montgomery	--	--	--	--	Winnetka	--	--	1	1
Chicago	--	--	112	1,455	Morton Grove	--	--	--	--	Wood Dale	--	--	19	118
Ward 38	--	--	14	116	Mount Prospect	--	--	1	1	<b>Total</b>			<b>304</b>	<b>10,790</b>
Ward 39	--	--	28	304	Niles	--	--	3	40					
Ward 40	--	--	6	15	Norridge	--	--	9	78					
Ward 41	--	--	36	441	Northbrook	--	--	3	25					
Ward 45	--	--	15	509	Northfield	--	--	--	--					
Ward Other	--	--	13	70	Oak Park	--	--	--	--					
Des Plaines	--	--	9	101	Palatine	--	--	2	589					
Downers Grove	--	--	--	--	Park Ridge	--	--	43	1,527					
Elburn	--	--	1	3	Prospect Heights	--	--	--	--					
Elgin	--	--	3	7	River Forest	--	--	--	--					
Elk Grove Village	--	--	11	378	River Grove	--	--	1	1					
Elmhurst	--	--	5	145	Riverside	--	--	--	--					
Elmwood Park	--	--	--	--	Rolling Meadows	--	--	1	1					
Evanston	--	--	3	1,168	Roselle	--	--	2	13					
Frankfort	--	--	--	--	Rosemont	--	--	1	1					
Franklin Park	--	--	--	--	Schaumburg	--	--	3	5					
Geneva	--	--	1	6	Schiller Park	--	--	4	62					
Gilberts	--	--	1	768	Skokie	--	--	3	561					
Glen Ellyn	--	--	1	1	Sleepy Hollow	--	--	--	--					
Glenview	--	--	15	151	South Barrington	--	--	1	1					

Note 1: Complaints made within the State of Illinois from households with verifiable addresses.  
 Note 2: Complaints for January 1, 2019 through February 28, 2019 are not included due to migration to the new 311 software platform.

**METHOD OF COMPLAINT**

	Total	% of Total
Website	9,998	92.6%
App	698	6.5%
Phone	94	0.9%
<b>Total</b>	<b>10,790</b>	<b>100%</b>

**NATURE OF COMPLAINT**

	Total	% of Total
Aircraft Noise	8,348	77.4%
Low Flying	1,421	13.2%
Vibration	97	0.9%
Frequency	921	8.5%
Other	3	0.0%
<b>Total</b>	<b>10,790</b>	<b>100%</b>

**TIME OF COMPLAINT**

	Total	% of Total
Daytime (7 a.m. to 10 p.m.)	9,107	84.4%
Nighttime (10 p.m. to 7 a.m.)	1,683	15.6%
<b>Total</b>	<b>10,790</b>	<b>100%</b>