

311 Modernization Update

ONCC Technical Committee

April 16, 2019

WHAT WE STILL PLAN TO ACCOMPLISH – APRIL 16, 2019 UPDATE

- Actively working on
 - Managing message in service request # auto response.
 - **Adding a full list of Chicago airports and heliports for more precise data analysis – resolved April 8, 2019.**
 - **Reworking flex question #6 (address other than home address) to make it optional and conditional – resolved April 8, 2019.**
 - Separating address fields for easier and more accurate reporting.
 - Creating new ANMS Noise Complaint Report.
- For consideration
 - Create a new service request for portable noise monitors.
 - Respond to inquiries/complaints.
 - Outreach to residents on topics like nighttime construction impacts, meetings, and special topics.



CHICAGO DEPARTMENT OF AVIATION 

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